

GRIEVANCE REDRESSAL FORUM

TPWODL, BURLA

Qtr.No.SD-6/2,Sourav Vihar, Near NAC College,

Burla-768017, Ph No.0663-2980601

Email:-Wesco\_grf@Yahoo.in

Received

Complaint No-

No.....

Dt.....

TPWODL, Burla

1) The name, details address and telephone no/mobile no. of the complainant with consumer no.

TULARAM RANA

At - Grambariguda PO - Mundarajon

Dist - Thanebuz

Pin - 768213

Mob - 9937046987

SC No - 413528080660

2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction.

ମୋର ଘରର ଲାଇଟ ଟି ବିନା ଲାଇଟ ବାଡ଼ି ସିଲ୍ ଲାଗିବା ଓ  
ବିଲ୍ ଟି 5000 ଟଙ୍କା ଆସିଲା ଯାହାକୁ ଦେଖି ଘର ଡିଲିଭରୀ  
କରି ଦେଲେ ଆଗରୁ 0160 ରିମ୍ପୁଲ୍ ଲାଇଟ ଲାଗିବା

4) Relief sought for.

5) Any interim Relief sought for, pending final decision.

6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, consumer Forum or any other Court. If so please give details.

7) Date of filing complain in the office of ESO/SDO/EE(Documentary evidence to be enclosed)

8) Complain no. allotted by the office of ESO/SDO/EE. If any.

Place:-

Date:-

Biswanath Rana  
signature of the Applicant

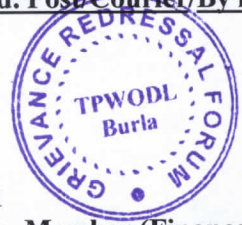
S/o - Chandan.

**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**



Ref: GRF/Burla/Div/JED/ (Final Order)/ 2239 (4)

Date: 31/12/24

**Present:** Sri A.K.Satpathy, President.  
Sri B.Mahapatra (Co-opted Member),  
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/911/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Tularam Rana C/O-Biswanath Rana At-Gambariguda , Po-Mundarajor Dist- Jharsuguda Pin-768213		4135-2808-0660	9937046987
3	Respondent/s	SDO-II(E), JED, TPWODL,Jharsuguda			Division J.E.D, TPWODL, Jharsuguda
4	Date of Application	20.12.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	20.12.2024			
9	Date of Order	31/12/24			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

**Place of Camp:** ESO Office, Laikera, TPWODL

**Appeared**

**For the Complainant-** Tularam Rana  
Represented by Biswanath Rana

**For the Respondent -** SDO(Electrical)-II, JED, Jharsuguda, TPWODL

**GRF Case No- BRL/911/2024**

Tularam Rana  
C/O- Biswanath Rana  
At-Gambariguda , Po-Mundarajor  
Dist-Jharsuguda  
Consumer No-4135-2808-0660

**VRS**

SDO(Electrical)-II, JED, Jharsuguda, TPWODL.

**COMPLAINANT**

**OPPOSITE PARTY**

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

  
(B.Mahapatra)

(Co-Opted Member)

*Co-opted Member*  
**Grievance Redressal Forum**  
TPWODL, Burla - 768017

  
(A.P. Sahu)

Member (Finance)

*Member*  
**Grievance Redressal Forum**  
TPWODL, Burla - 768017

  
(A.K.Satpathy)

President

*President*  
**Grievance Redressal Forum**  
TPWODL, Burla - 768017

**Copy to:-**

1. Tularam Rana, C/O- Biswanath Rana, At-Gambariguda , Po-Mundarajor, Dist- Jharsuguda
2. Sub-Divisional Officer (Elect.)-II, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases->"GRF".